

FACTS AND INFORMATION

Airport Information

Tampa International Airport services most major airlines, domestic and international. Driving time to or from the Renaissance Vinoy Resort and Golf Club is approximately 30 minutes.

St. Petersburg/Clearwater International Airport services several airlines. Driving time to or from the Renaissance Vinoy Resort and Golf Club is approximately 25 minutes.

Transportation

Our in-house transportation service is called Paradise/Embassy Transportation and they will provide various tiers of transportation for all of our guests' needs. They would need 24 hour notice for pick-up to and from the airport. You may contact them at 1-800-729-4713 or by email <u>info@paradisewt.com</u>

SuperShuttle Tampa Bay, Inc. is a 24-hour airport shuttle service. All guests utilizing this method of transportation will be taken to the Resort front entrance. Courtesy desks are located at all baggage claim areas. Special group rates and exclusive charters are available by calling 1-800-282-6817.

Taxi services are available at the airport or arranged through our Navigator Desk on-site.

Hertz Rent-a-Car has a direct phone line located next to the Navigator Desk to accommodate your car rental needs.

<u>Parking</u>

Both self parking and valet parking are available. Self parking in our covered parking garage is currently charged at \$14 per vehicle per day. Valet parking services are currently charged at \$20 per vehicle per day. These charges will be automatically added to the individual's room account or, with advance notice, can be posted to your master account.

<u> Check-in / Check-out</u>

Our guest room check-in begins at 4:00 p.m. Check-out time is 11:00 a.m.

For guests who cannot check-in upon arrival or if late check-outs are not possible, we will be happy to store luggage and provide changing facilities in our Health Club. Credit will need to be established for all attendees at check-in, unless your group is paying ALL charges incurred by individuals during their stay.

The Resort honors American Express, VISA, Master Card, Carte Blanche, Diners Club, Discover, Enroute and JCB credit cards.

WiFi High Speed Internet access is available for \$14.95 per day in guest rooms. Complimentary WiFi is available in the Resort Lobby.

American Audio Visual Center (Audio Visual/Internet)

The Vinoy® Renaissance St. Petersburg Resort and Golf Club has partnered with a production services team allowing our guests enhance every aspect of their events. American Audio Visual Center can work with you to create a lasting impression for you and your attendees. From large general sessions to small breakout rooms, from basic sets to multimedia extravaganzas. AAVC is your one stop shop for all your event technology requirements and is here to ensure your vision becomes a reality.

Please feel free to contact AAVC's Production Sales Manager, Jose Laboy, via email Jose.Laboy@AmericanAVC.com or call at 727-824-8078.

We welcome to you to hear our story at www.AmericanAVC.com

Business Center

The Business Center is located on the Plaza Level in the Historical Main Building. The Business Center is provided by Vertical Systems Inc. and is a 24/7 Automated Business Center with Customer Assistance available via telephone.

Services available: Black/White and Color Printing, 2 Dell Work Stations with Internet Access, Complimentary Boarding Pass Access and Printing, Laptop Docking Stations, and Fax capabilities.

<u>Faxes</u>

Guest Fax #: 727-502-9088 (located behind the Front Desk) Sales and Event Management Fax #: 727-894-1970 All outgoing faxes can be sent in our Business Center.

Packages / Shipping and Receiving

Packages may be delivered to the Resort two business days prior to your event. To ensure that your materials are stored and delivered properly, please include the following information on all packages:

Renaissance Vinoy Resort and Golf Club501 5th Avenue N.E.501 5th Avenue N.E.St. Petersburg, FL 33701Hold for ______ (Client Name)Name of Group and EventFirst Date of EventNumber of boxes (i.e. 1 of 2, 2 of 2, etc.)

Due to very limited available storage space, no more than three packages can be accepted for storage on a complimentary basis. A charge of \$3.00 per box will be charged to your master account for storage of additional boxes. Our Banquet Department will be happy to assist you with the return shipment of your packages.

- A.) Complimentary coffee makers are located in each guestroom.
- B.) Marchand's Bar and Grill: Located in our main dining area on the Lobby Promenade level. Breakfast is served daily from 6:30am to 11:30am. Monday through Saturday, Lunch 11:30am to 2:30pm and Dinner 5:30pm to 10:00pm. Classic Dining Menu available from 5:30pm to 7:00pm each day. Attire is resort casual. Collared shirts are required. Cocktails are available 11:00am to 12:00am. Monday through Thursday, and on Friday and Saturday from 11:00am to 1:00am. Sundays after 11:00am with entertainment Tuesday through Saturday. Enjoy Happy Hour Monday through Friday from 5:00pm to 7:00pm. Late night dining menu is available from 10pm-12am nightly. Sunday Brunch from 10:00am to 2:00pm.
- C.) Alfresco: Located poolside. Cocktails, tropical drinks and an extensive menu is available daily from 11:00am to 9:00pm. Happy Hour is from 5:00pm to 7:00pm each day. Enjoy themed nights Thursday-Monday from 5:00pm 9:00pm. Also breakfast is served Sunday 8:00am to 11:00am. Casual attire is welcome at all times.
- D.) *Fred's Steakhouse*: Located on the Plaza Level. This private restaurant is available to hotel guests and club members only. Dinner service is 5:00pm to 10:00pm Friday and Saturday. Attire is resort casual. Collared Shirts are required.
- E.) *Promenade Lounge*: Located on the Lobby Promenade across from the Front Desk. Opens daily at 6:00am with specialty coffee service and continental take-out. Full cocktail services are available from 9:00am to 9:00pm Monday through Saturday and 11:00am to 9:00pm on Sunday.
- F.) *Clubhouse*: Located at the Vinoy Golf Course. Full breakfast Saturday from 8:00am to 11:00am and Sunday from 8:00am to 1:00pm. Lunch served daily from 11:00am to 4:00pm and Dinner also served daily from 5:00pm to 8:30pm. Attire is the same as Golf Course attire.

Please note that restaurant times of operation may vary per season.

G.) *Banquets*: Your Event Manager will be responsible for handling all menu planning for your group events. Please review your contract to be sure we are holding the correct function space for Banquet or meeting requirements. You should have received a complete set of our banquet menus by now, however, if this is not the case, please let us know as soon as possible. Please be aware that due to the proximity of our kitchen facilities, all outdoor functions must be buffet and/or station oriented. In order for all departments to plan for your group, it is imperative that we receive set up, audio visual, food, and beverage details at least three weeks in advance.

Special Note: The Vinoy is a full service Resort and does not permit food or beverage to be brought onto the property.

Guest Services

Our Navigator Desk is in operation from 7:00 a.m. to 10:30 p.m. and offers information on a variety of services, such as transportation, area attractions, spouse activity recommendations, baby-sitting, off-site dining and recreation.

The Resort has a limited amount of vehicles for shuttle service to and from our golf course and Sunset Ballroom. This service is complimentary. Arrangements can be made by contacting your event manager.

<u>Recreation</u>

The Resort offers a variety of recreational activities including golf, tennis, full service health club, and salon. Contact your Event Manager for advance group reservations and rates.

<u>Golf</u>

Renaissance Vinoy Golf Club is located just a few minutes from the main resort. The golf club features an 18-hole, par 71 championship course with pine valleys, nine lakes, narrow fairways and a signature island green. It is a challenging course for the serious golfer, yet provides many enjoyable options for the casual player. To reserve a tee time please contact Tania Merrell via email <u>Tania.Merrell@renaissancehotels.com</u> or call 727-896-8000 between the hours of 7:00am – 5:00pm EST.

Salon and Day Spa

Vinoy Salon & Day Spa offers luxurious spa treatments and services, each designed to restore body, mind, and spirit. The spa experience will be individually tailored to meet your personal needs in a serene and intimate setting of timeless elegance. Appointments with our highly trained and friendly staff are recommended. Please feel free to contact Molly Richardson via email <u>Molly.Richardson@renaissancehotels.com</u> or call 727-824-8070 to discuss your needs.

<u>Health Club</u>

The Vinoy offers guests access to fitness classes, full complement of cardio machines and free weights, along with heated pools, steam room, sauna, whirlpool, and tennis courts.

Resort Dress Codes

Golf Course / Clubhouse: Attire is strictly enforced. No cut-offs, t-shirts, tank tops or jeans are permitted. Bermuda length shorts, slacks and collared shirts are the accepted rule.

Resort public areas (with the exception of the pool): Shoes and shirts are requested in all areas of the resort.

Restaurants: Refer to Food and Beverage summary on page three for appropriate dress.

Security / Medical

The Resort has a 24-hour security and emergency response team. Emergency medical facilities, hospitals, and walk-in clinics are all available within five minutes driving time from the Vinoy as well as drug stores and pharmacies.